**Grover P. Soans**

<https://github.com/GroverSoans> ~ soansg3445@gmail.com ~ Plainfield, IL ~ 815.793.1021

**SUMMARY OF QUALIFICATIONS**

**Recruitment/Training:** Trained various different employees to develop better knowledge of footwear

**Customer Service:** Over 3 years of experience assisting customers, problem-solving, and resolving escalated issues

**Communication:** Interpersonal, collaborative skills with people of diverse backgrounds

**Leadership:** Train employees and mentor them to company standard

**Research:** Use of Git and Stack overflow along with internal resources to aid with software development

**EDUCATION**

**Bachelor of Science in Computer Science**  Expected: May 2024

Lewis University, Romeoville, IL GPA: xx/4.0

Joliet Junior College, Joliet, IL Attended: August 2020 – May 2022

North Central College, Naperville, IL Attended: August 2019 – May 2020

**WORK EXPERIENCE**

**Footwear Sales Representative** March 2018 – Present

Dick’s Sporting Goods, Naperville, IL

* Assist with collecting and processing mobile and online orders (100-200 a day)
* Assist diverse array of customers with their selection of shoes and shoe related projects
* Process online orders from in-store online kiosk.
* Set new floor plan each quarter.
* Process and organize new merchandise store receive.
* Aid in training new employees to develop their product knowledge and footwear related tasks.

**Office Intern**  September 2019 – May 2020

IIIFFC, Countryside, IL

* Collaborated with other attorneys in helping with tasks
* Assisted with development of areas of website
* Created and managed excel and pdf files

**PROGRAMMING PROJECTS**

* Created a working random sentence generator in Java – Reads file for words and asks user for number of sentences and how frequently the wish to see prepositions adverbs and adjectives and creates randomly generated sentences.
* Created a working Menagerie in Java – Ability to add, remove, save, and load pets from file and able to randomly simulate 24 hours of what each pet does every hour.

**LANGUAGES AND COMPUTER SKILLS**

* Languages: Java, Python, C, Html
* Fluent with Git and Git commands
* Knowledgeable with MIPS and compiler Language
* Proficient in MS word and MS Excel